

JPS

**Jamaica
Public
Service
Company
Limited**

CHANGING LIVES
WITH OUR ENERGY

JPS Connection



Closing Your Contract

Certainly Dorcas, we nuh forget. Me and Maizie coming ova dere right now fi help you move your stuff.

Oh yes, is today Dorcas moving nuh? Mi happy fi har yu see. Wi fren step up inna life!



1

But Dorcas yu nuh have nuh excuse. Yu have so many options, yu could go to the Commercial Office and sign a Disconnection Request Order/Form, yu could write JPSCo and make the request in writing or...

Call the JPSCo Call Centre at 1-888-225-5577.



2

Si wi here. Wha yu want wi fi do?

Just grab something and load it onto the truck.

Ah hope yu rememba fi call JPSCo and close yu account at dis house.

Lawd mi dear, mi neva get around to doing that.



3

JPSCo will read yu meter in order to produce a final bill, then they will apply your deposit and interest to the amount yu should pay. If your deposit is more, yu will get a credit bill.

But if di deposit is less than the amount, yu will have to pay JPSCo the balance.

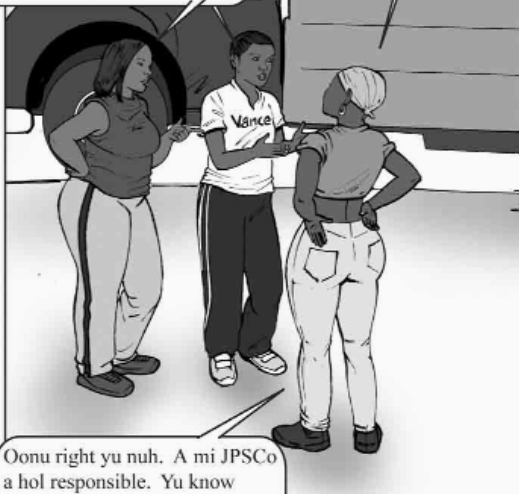
So how mi get back mi money if mi get a credit bill?

4

You just write to the Collections and Cash Accounting Department at the JPSCo Head Office, or go to the Commercial Office for your refund.

It really nuh sound hard fi true.

Plus yu nuh want nobody go get yu ena trouble when dem no pay dem light bill and it ena yu name.



Oonu right yu nuh. A mi JPSCo a hol responsible. Yu know what, mek mi go call JPSCo right now.

5

Illustrated by Andrae 'Vance' Francis